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**IMPORTANT INFORMATION**

* Treatments & Spa Days available for over 16’s only
* All treatments & packages must be paid (in full) at the time of booking
* If you need to cancel, please let us know at least 48 hours before the day you are booked in (your package can be rescheduled to a later date).
* Cancellations less than 48 hours before the booking will not be refunded or rescheduled
-Arriving late may potentially cause your treatment to be shortened & you will still be charged the same price
* Maximum of 8 adults per session in the Spa facilities
* We have lockers that accept a £1 coin and we do not take any responsibility for safety of belongings – valuables should be left at home or in the hotel room
* Shoes must be removed before entering the changing rooms and placed in the shoe rack or in a locker. Shoe coverings are available at reception
* Please be patient and bare with us, we are working extremely hard to respond to all enquiries as quickly as possible - Please keep an eye on our social media pages for updates
* If you are unable to get through to a member of the spa team via telephone, please email spa@lampheycourt.co.uk or message via our social media pages, a member of the team will get back to you.