

## **Pet and Guide Dog Policy**

- Owners/guests must advise the hotel in advance of arrival if they wish to bring a pet.
- The breed and weight of the pet must be advised in advance when making a booking. (Max 15kg)
- A fee of £25 for all room categories per night applies, (with the exception of assistance dogs)
- Any stains or damages must be paid for according to the cost of replacement or repair.
- Owners/guests are asked to control any noise made by the pet to ensure it does not disturb other guests.
- The hotel reserves the right to review our accommodation commitment if operational issues occur.
- The pet cannot be left alone in any room at any time.
- Staff are not permitted to care for the pet - e.g. feeding or walking.
- The pet must be kept on a leash when in any public areas.
- Pets are not allowed in the spa and fitness facilities.
- Pets are not allowed in the restaurant (with the exception of assistance dogs), meals can be taken in any of our lounges.
- Guests are asked to pick up any deposits left by the pet immediately.
- Pets must be well trained.